# SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY SAULT STE. MARIE, ONTARIO

# COURSE OUTLINE

Course Title:	PARK OPERATIONS		
Code No.:	FOR 320-3		
Program:	Forest Recreation Technology	and and the second s	
Semester:	Five		
Date:	June, 1983		
Author:	Stan Fischer		

New:\_\_\_\_\_ Revision: \_\_\_\_\_

APPROVED:

Chairperson

Date

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#### CALENDAR DESCRIPTION

PARK OPERATIONS

Course Name

FOR 320-3

Course Number

#### PHILOSOPHY/GOALS:

Through lecture, assigned readings and field trips, a student will become familiar with park operations, management problems, and techniques.

Having filled the requirements for this course, a student will be able to assume responsibility for operation of a Forest Recreation enterprise.

# METHOD OF ASSESSMENT (GRADING METHOD):

Topics - Park Staffing

- Staff Supervision
- Public Relations
- Personnel Management
- Park User Protection
- Enforcement
- Private Enterprise

# Evaluation:

A student must obtain a pass mark in a project related to each topic (above).

# TEXTBOOK(S):

The Supervisor and His Job

COURSE	TOPIC	INFORMATION
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- A Park Staff
  - positions
  - duties
  - responsibilities
  - flow charts

Project: Given a number of guidelines and restrictions, the student will prepare a summer staff schedule for a park employing approximately 20 staff.

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#### Park Supervision

The student studies a range of supervision styles and writes an essay on the style or supervision he/she is or would like to become.

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Public Relations Hospitality

The student studies what makes up good public relations, the importance of it in a park situation, and writes an essay on "The Park Employee-Camper Relationship".

#### Personnel Management

Hiring summer staff - reviewing applications Conducting interviews - utilize this opportunity to the fullest Staff initiation - time spent properly now pays off Motivation - motivating summer help Conduct - develop a code for a park with a staff residence Training - methods and alternatives Evaluation - techniques

#### Park User Protection

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#### TOPIC INFORMATION

# Enforcement

The park warden - who is he/she?

- the Provincial Park Act and Regulations

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- first officer at the scene
- report writing
- record keeping

Exercise: A number of typical "occurrences" are presented to the class. Each student researches the legislation pertinent to the occurrence. A role-playing exercise follows "the violator vs. the warden".

# Private Enterprise

Given a specific property location and resources, students are expected to establish, on paper, a viable outdoor recreation enterprise including:

- demand study
- financial feasibility study
- park layout plan
- construction cost details
- promotion plan
- outline of revenue sources in addition to gate receipts